## **Certificate II in Business**

## BSB20115 Certificate II in Business

BSBWOR204	Use business technology
BSBWOR203	Work effectively with others
BSBWOR202	Organise and complete daily work activities
BSBITU201	Produce simple word-processed documents
BSBITU202	Create and use spreadsheets
BSBITU302	Create electronic presentations
BSBITU303	Design and produce text documents
BSBINM201	Process and maintain workplace information
BSBINM202	Handle mail
BSBCMM201	Communicate in the workplace
BSBSUS201	Participate in environmentally sustainable work practices