

Yeppoon State High School

International Student Handbook



Table of Contents

Prin	icipal welcome	4
1.	School details	5
2.	School values	7
3.	International Team	7
4.	Emergency contacts (during school hours)	7
5.	Emergency contacts (after school hours and on the weekends)	7
6.	Critical or life-threatening situations - dial Triple Zero (000)	8
7.	School emergency and lock down procedure	9
8.	School map and facilities	10
9.	What to do when	14
9.1.	Late for school or class	14
9.2.	Leaving school during the day	14
9.3.	Feeling sick or unwell	14
9.4.	Wanting to change subjects	15
9.5.	Changing address or contact details	15
9.6.	Wanting to see a Guidance Officer	15
9.7.	Lost property	15
9.8.	Toilet access during class time	15
10.	Accommodation and welfare	15
11.	Living with a homestay family	15
12.	Culture shock	17
13.	Contact details	19
14.	EQI Standard Terms and Conditions	19
15.	Visa Conditions	19
16.	English as a Second Language or Dialect (EAL/D)	23
17.	Academic policy	24
18.	Legal services	24
19.	Emergency and health services	24
20.	Medical matters	25
21.	Medical treatment	25
22.	Fees	26
23.	Transfer policy	26
24.	Complaints	26
25.	Appeals	27
26.	Travel and activities	27

	26.1.	Routine activities for homestay students	. 27
	26.2.	Non-routine activities for homestay students	. 27
	26.3.	No high-risk activities	. 28
	27.	Refund policy	. 28
	28.	School policy and procedures	. 29
	28.1.	Anti-bullying policy	. 29
	28.2.	Bring your own device	. 29
	28.3.	Use of mobile phones	. 29
	28.4.	Uniform requirements and tuckshop	. 29
	29.	Banking	.31
	30.	Transport	.32
	31.	Driving	.32
	32.	School sporting house groups	.32
	33.	Extra-curricular activities	.32
	34.	Australian families	.32
	35.	Australian teenagers	.33
	36.	Mealtimes	.33
	37.	Socialising with friends	.34
	38.	Expressing emotions	. 34
	3 9.	Communication	. 34
	40.	Manners	.35
	41.	Transport to school	.35
	42.	Swimming	. 35
	43.	Surf and Beach safety	. 35
	44.	Road safety	.36
Sc	hool M	ap	.37
Sc	hool Ca	alendar	.38
E>	ample	Timetable	. 39

Principal welcome

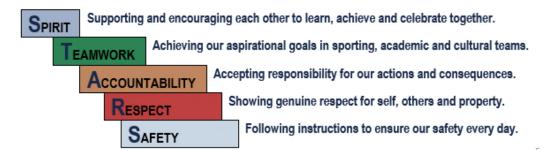


Welcome to Yeppoon State High School!

Yeppoon is a township of approximately 15 000 people located on the coast of Central Queensland. Yeppoon is situated on the beautiful Keppel Bay, 700km north of Queensland's capital city, Brisbane.

Yeppoon State High School has approximately 1 000 students from Years 7-12. We have a sister school relationship with Wako International High School in Saitama, Japan and we have hosted many exchange and international students over the years. Our school's International program will only accept up to 15 students at a time. This ensures that the quality of the homestay and care given to you, as a student in our school, is always at a personal level.

Yeppoon State High School has five expectations including **S**pirit, **T**eamwork, **A**ccountability, **R**espect and **S**afety. All students are expected to display behaviour which reflects our STARS expectations.



Our international students have the option of studying an extensive range of subjects and are encouraged to participate in our sporting and cultural programs.

Thank you for choosing Yeppoon State High School as your Study Abroad destination. Please do not hesitate to forward any questions to principal@yeppoonshs.eq.edu.au

See our School Prospectus for a full overview -

www.yeppoonshs.eq.edu.au/calendar-and-news/news/virtual-tour-and-school-prospectus

Yours sincerely

(y)

James O'Neill

Principal

1. School details

Main Reception: 07 4925 1333

Option 1 – Student absences

Option 2 – Sick bay

Option 3 – BPOINT telephone payments

Option 4 - Accounts payable

Option 5 – Student account enquiries

Option 6 - Administration

Address: 30 Rawlings Street, Yeppoon Queensland 4703

Generic email: admin@yeppoonshs.eq.edu.au

Student absences: 07 4925 1307

Absences: studentabsences@yeppoonshs.eq.edu.au

Website: <u>www.yeppoonshs.eq.edu.au</u>

Facebook: <u>www.facebook.com/YeppoonSHS</u>

Instagram: www.instagram.com/YeppoonStateHighSchool

YouTube: www.youtube.com/YeppoonStateHighSchool

BPOINT payments: 1300 631 073

The school administration office is located at the front of the school and is open from 8.00 am to 4.00 pm Monday, Tuesday, Wednesday and Friday and open from 8.00 am to 3.30 pm Thursday.

The administration public reception area is located on the left hand side of the building (near Tabone Street Bus Interchange) and student reception is located on the right hand side of the building (opposite the Indoor Sports Centre). Please refer to the school map in the parent handbook.

All visitors to the school are required to register at administration public reception prior to entering the school grounds.

Management and Support Structure

EXECUTIVE

Deputy Principal Year 7-8 Mr Dylan Kussrow Deputy Principal Year 9-10 Mr Patrick Coe Deputy Principal Year 11-12 Ms Dani Pozzetti Deputy Principal Diversity and Inclusion Mrs Kerri Wellspring Business Manager Mrs Grace Linaogo HEADS OF DEPARTMENT Ms Peta McAllister The Arts Ms Peta McAllister Business & Information Technology Mrs Sandra Byrt English Mr Shane Dwyer Health & Physical Education Mr John Cronin Technologies Ms Amanda Cole Junior Secondary (Years 7 and 8) Ms Lisa Whitworth Middle Secondary (Years 9 and 10) Mrs Phebe Chelepy Senior Secondary (Years 9 and 12) Ms Rhianna Titmarsh Mathematics Mrs Taylor Olsson Science Mrs Caledonia Yore Senior Schooling and VET Mr Shannon Boyle Social Sciences & Languages Mr Nigel Hutton SUPPORT STAFF Guidance Officer (Years 7-9) Ms Peta Thomas/Ms Shannon Devenish Guidance Officer (Years 10-12) Mrs Roxanne Franke International Student Program Coordinator Mrs Kathleen Petrie International Homestay Coordinator	Principal	Mr James O'Neill
Deputy Principal Year 11-12	Deputy Principal Year 7-8	Mr Dylan Kussrow
Deputy Principal Diversity and Inclusion. Business Manager	Deputy Principal Year 9-10	Mr Patrick Coe
Business Manager Mrs Grace Linaogo HEADS OF DEPARTMENT The Arts Ms Peta McAllister Business & Information Technology Mrs Sandra Byrt English Mr Shane Dwyer Health & Physical Education Mr John Cronin Technologies Ms Amanda Cole Junior Secondary (Years 7 and 8) Ms Lisa Whitworth Middle Secondary (Years 9 and 10) Mrs Phebe Chelepy Senior Secondary (Years 11 and 12) Ms Rhianna Titmarsh Mathematics Mrs Taylor Olsson Science Mrs Caledonia Yore Senior Schooling and VET Mr Shannon Boyle Social Sciences & Languages Mr Nigel Hutton SUPPORT STAFF Guidance Officer (Years 7-9) Ms Peta Thomas/Ms Shannon Devenish Guidance Officer (Years 10-12) Mrs Lisa Ramsay Guidance Officer (Wellbeing) Mrs Roxanne Franke International Student Program Coordinator Ms Kathleen Petrie International Homestay Coordinator Mrs Kylie Johnstone School Chaplain Mrs Amelia Sell Industry and Vocational Training Officer Mrs Heather Sanders Youth Support Coordinator Mrs Kerrie McDonald Youth Worker Mrs Limina Kirkland	Deputy Principal Year 11-12	Ms Dani Pozzetti
HEADS OF DEPARTMENT The Arts	Deputy Principal Diversity and Inclusion	Mrs Kerri Wellspring
The Arts	Business Manager	Mrs Grace Linaogo
Business & Information Technology	HEADS OF DEPARTMENT	
English	The Arts	Ms Peta McAllister
Health & Physical Education Mr John Cronin Technologies Ms Amanda Cole Junior Secondary (Years 7 and 8) Ms Lisa Whitworth Middle Secondary (Years 9 and 10) Mrs Phebe Chelepy Senior Secondary (Years 11 and 12) Ms Rhianna Titmarsh Mathematics Mrs Taylor Olsson Science Mrs Caledonia Yore Senior Schooling and VET Mr Shannon Boyle Social Sciences & Languages Mr Nigel Hutton SUPPORT STAFF Guidance Officer (Years 7-9) Ms Peta Thomas/Ms Shannon Devenish Guidance Officer (Years 10-12) Mrs Lisa Ramsay Guidance Officer (Wellbeing) Mrs Roxanne Franke International Student Program Coordinator Ms Kathleen Petrie International Homestay Coordinator Mrs Kylie Johnstone School Chaplain Mrs Amelia Sell Industry and Vocational Training Officer Mrs Heather Sanders Youth Support Coordinator Mrs Kerrie McDonald Youth Worker Mrs Jillian Jeffries Link and Launch Officer Mrs Emma Kirkland	Business & Information Technology	Mrs Sandra Byrt
Technologies	English	Mr Shane Dwyer
Junior Secondary (Years 7 and 8)	Health & Physical Education	Mr John Cronin
Middle Secondary (Years 9 and 10)	Technologies	Ms Amanda Cole
Senior Secondary (Years 11 and 12)	Junior Secondary (Years 7 and 8)	Ms Lisa Whitworth
MathematicsMrs Taylor OlssonScienceMrs Caledonia YoreSenior Schooling and VETMr Shannon BoyleSocial Sciences & LanguagesMr Nigel HuttonSUPPORT STAFFMs Peta Thomas/Ms Shannon DevenishGuidance Officer (Years 7-9)Mrs Lisa RamsayGuidance Officer (Wellbeing)Mrs Roxanne FrankeInternational Student Program CoordinatorMs Kathleen PetrieInternational Homestay CoordinatorMrs Kylie JohnstoneSchool ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	Middle Secondary (Years 9 and 10)	Mrs Phebe Chelepy
Science Mrs Caledonia Yore Senior Schooling and VET Mr Shannon Boyle Social Sciences & Languages Mr Nigel Hutton SUPPORT STAFF Guidance Officer (Years 7-9) Ms Peta Thomas/Ms Shannon Devenish Guidance Officer (Years 10-12) Mrs Lisa Ramsay Guidance Officer (Wellbeing) Mrs Roxanne Franke International Student Program Coordinator Ms Kathleen Petrie International Homestay Coordinator Mrs Kylie Johnstone School Chaplain Mrs Amelia Sell Industry and Vocational Training Officer Mrs Heather Sanders Youth Support Coordinator Mrs Kerrie McDonald Youth Worker Mrs Jillian Jeffries Link and Launch Officer Mrs Emma Kirkland	Senior Secondary (Years 11 and 12)	Ms Rhianna Titmarsh
Senior Schooling and VET	Mathematics	Mrs Taylor Olsson
Social Sciences & Languages	Science	Mrs Caledonia Yore
SUPPORT STAFF Guidance Officer (Years 7-9)	Senior Schooling and VET	Mr Shannon Boyle
Guidance Officer (Years 7-9)	Social Sciences & Languages	Mr Nigel Hutton
Guidance Officer (Years 10-12)Mrs Lisa RamsayGuidance Officer (Wellbeing)Mrs Roxanne FrankeInternational Student Program CoordinatorMs Kathleen PetrieInternational Homestay CoordinatorMrs Kylie JohnstoneSchool ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	SUPPORT STAFF	
Guidance Officer (Wellbeing)Mrs Roxanne FrankeInternational Student Program CoordinatorMs Kathleen PetrieInternational Homestay CoordinatorMrs Kylie JohnstoneSchool ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	Guidance Officer (Years 7-9) Ms Peta Thomas/	Ms Shannon Devenish
International Student Program CoordinatorMs Kathleen PetrieInternational Homestay CoordinatorMrs Kylie JohnstoneSchool ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	Guidance Officer (Years 10-12)	Mrs Lisa Ramsay
International Homestay CoordinatorMrs Kylie JohnstoneSchool ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	Guidance Officer (Wellbeing)	Mrs Roxanne Franke
School ChaplainMrs Amelia SellIndustry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	International Student Program Coordinator	Ms Kathleen Petrie
Industry and Vocational Training OfficerMrs Heather SandersYouth Support CoordinatorMrs Kerrie McDonaldYouth WorkerMrs Jillian JeffriesLink and Launch OfficerMrs Emma Kirkland	International Homestay Coordinator	Mrs Kylie Johnstone
Youth Support Coordinator	School Chaplain	Mrs Amelia Sell
Youth Worker	Industry and Vocational Training Officer	Mrs Heather Sanders
Link and Launch Officer Mrs Emma Kirkland	Youth Support Coordinator	Mrs Kerrie McDonald
	Youth Worker	Mrs Jillian Jeffries
School Nurse	Link and Launch Officer	Mrs Emma Kirkland
	School Nurse	Mrs Mischa Lawford

A full list of staff contact details is available on the school's website www.yeppoonshs.eq.edu.au/our-school

2. School values

We take pride in our idyllic location on the Capricorn Coast and encourage and support our students to reach for the STARS.

Modelling values for the entire school community is central to the role of the Principal, all leaders and every staff member at Yeppoon High. Our values are captured within our STARS expectations and include: SPIRIT – TEAMWORK – ACCOUNTABILITY – RESPECT – SAFETY.

3. International Team

The International Team are here to guide you with your studies and support you during your time at Yeppoon State High School.

Name	Role	Contact
Kathleen Petrie	International Student	international@yeppoonshs.eq.edu.au
	Coordinator	
Kylie Johnstone	International Homestay	homestay@yeppoonshs.eq.edu.au
	Coordinator	

The international office is located at - F Block - phone 07 4925 1355

4. Emergency contacts (during school hours)

An emergency is a situation that may/ does affect your health, safety or welfare.

In the event of an emergency during school hours please contact any of the people below immediately.

Person/Organisation	Contact Details
Life threatening or emergency situations (Police	000
/ Fire / Ambulance	
1800 QSTUDY	1800 778 839
International Homestay Coordinator	0472 842 515
State Emergency Service	132 500
	www.emergency.qld.qov.au/ses/
Department of Immigration and Border	131 881
Protection	www.border.gov.au/

5. Emergency contacts (after school hours and on the weekends)



Your safety is our number one priority. Because of this, we work with our partners to ensure you enjoy a safe and high-quality study experience. All Overseas students studying an

international program at an accredited International Student Program (ISP) school can use our student support service called 1800 QSTUDY (1800 778 839).

The 1800QSTUDY service provides support for you, your authorised contacts and Education Queensland International (EQI) homestay hosts, and responds to incidents that involve Overseas students outside school hours.

You can call 1800 QSTUDY before **9.00am** and after **3.00pm** on school days, and **24 hours** a day during weekends, public holidays and school vacations.

For more information read the <u>1800 QSTUDY brochure for international students (PDF, 1.1MB).</u>

What is the free call 1800 QSTUDY? 1800 QSTUDY

1800 QSTUDY (+61 1800 778 839) is a free support phone service for Overseas students studying in state schools in Queensland. The service provides access to advice and assistance 24 hours a day, seven days a week. This also includes an emergency after-hours service which manages incidents for Overseas students participating in the International Student Program, Exchanges and Study Tours.

When should I use the 1800 QSTUDY service?

During school hours, school staff are your main point of contact but when school is closed and you would like to report an issue or your need urgent assistance, then phone free call 1800 QSTUDY.

At these times:

- Monday to Friday before 9am and after 3pm.
- Any time on the weekends (Saturday and Sunday).
- Any time during school holidays and public holidays.

6. Critical or life-threatening situations - dial Triple Zero (000)

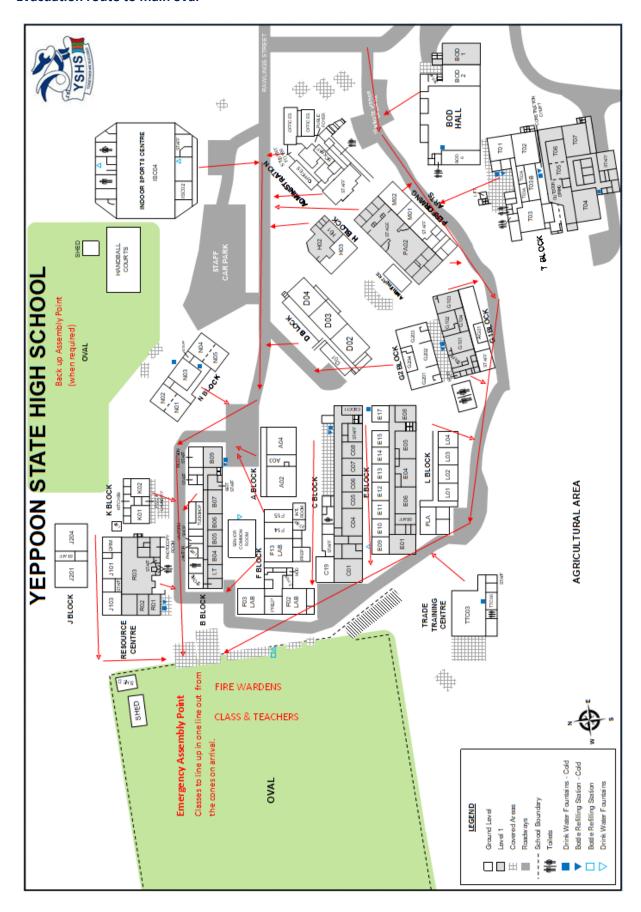
A critical or life-threatening situation includes:

- immediate danger
- physical or sexual assault
- serious injury or illness
- student threatened with violence
- there has been a death.

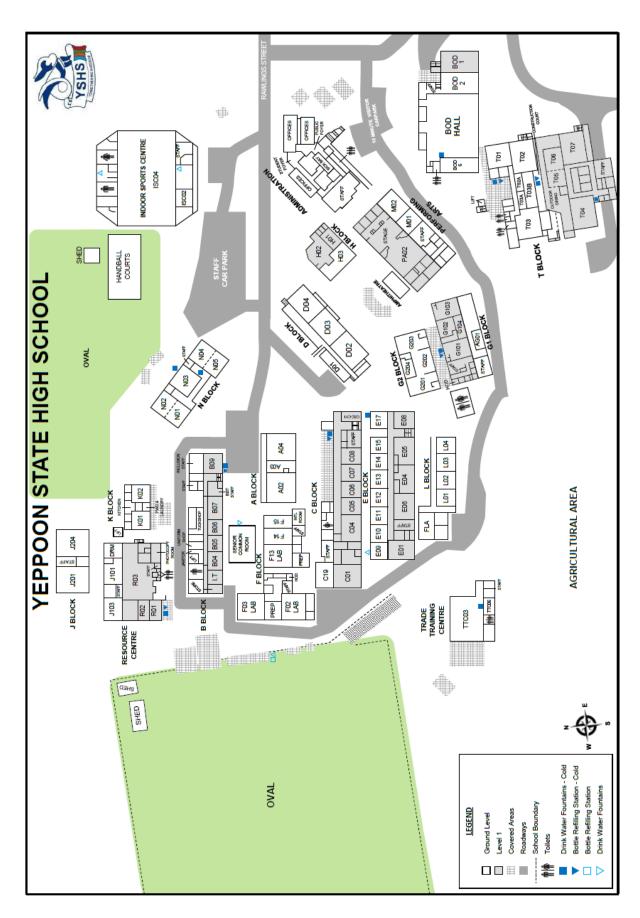
You can download the <u>Emergency+</u> application (app) from the Apple, Google and Microsoft app stores. The <u>Emergency+</u> app helps provide critical location to emergency services.

7. School emergency and lock down procedure

Evacuation route to main oval



8. School map and facilities



Orientation

The Yeppoon State High School Overseas student Orientation has been designed to:

- support your wellbeing
- help you adjust to study life in Australia
- support your academic success.

Before you arrived in Queensland you would have been provided with a pin code to download your <u>Passport to Queensland</u>.

The Passport to Queensland is a mobile app exclusively developed for you as an Overseas student studying an EQI high school program. This unique app contains lots of fun games, videos, activities and information designed to help you settle into your new life and school in Queensland, so you can focus on enjoying your study experience. It also includes modules showing you how to stay safe at the beach, in the bush and in the city.

You can learn more about the app on at the <u>Frequently Asked Questions</u> page. Alternatively, you can email any questions about the app by emailing <u>yourpassport@qed.qld.gov.au.</u>



Daily timetable

BELL TIMES

Lessons	START	FINISH								
8.55	am – Move t	o Care Class Bell								
СС	9.00 am	9.10 am								
1	9.10 am	10.20 am								
2	10.20 am	11.30 am								
1 st break	11.30 am	12.10 pm								
12.	05 pm – Mo	ve to Class Bell								
3	12.10 pm	1.20 pm								
2 nd break	1.20 pm	1.50 pm								
1.4	15 pm – Mov	e to Class Bell								
4	1.50 pm	3.00 pm								

Orientation timetable

Orientation Timetable Day 1

Date	Time	Venue	Orientation topic
Day 1	8.40am-	Library	Welcome & Introductions:
	8:50		International Student CoordinatorHomestay Coordinator
Guest Speaker	9.15am 9.30am		 Principal's Welcome Guidance Officer Expectations and Concerns School values Collect – Students Forms.
			Visa, Passport, Enrolment, Subject Selection, Code of Behaviour, Homestay Code of Conduct Hand out – ISP Student Handbook Go through handbook /PowerPoint presentation
Morning Tea	11.25am		Morning Tea
Guest Speaker	12.05pm		Guest Speaker – Guidance Officer
Guest Speaker			Guest Speaker – Head of Senior Schooling
Lunch	1.15pm	Insert location	
	1.55pm		Students to have photo taken Obtain Timetable Hand Out Evaluation Question Time
	3:00pm	Home Time	

Orientation Timetable Day 2

Date	Time	Venue	Orientation topic
Day 2	9.00am	Library	Change of subjectsAssessment
	10.00am		Visa conditions
Morning Tea	11.25am		
	12.05pm		 Staying in a Homestay PowerPoint Communication Homestay adjustments Local map and transport Money and banking Health and safety PowerPoint Personal safety plan Medication Details of doctors and prescription Emergency services EQI travel policy and travel forms Transfers SEQI holiday programs School Excursions Personal safety
Lunch	1.15pm		,
	1.55pm 3.00pm	Home Time	 Local area and activities Getting around Legal services Emergency services Hospital Medical services Shopping Community facilities Events

Student's Water Safety Test is also conducted during orientation at the Cooee Bay Pool with Yeppoon Surf Life Saving Club.

Orientation handouts

- International Student Handbook
- Homestay Booklet
- Email and Phone List
- Emergency contact details
- Recreational Sport Selection
- Orientation evaluation

Assemblies at Yeppoon State High School are held in either the Indoor Sports Centre, BOD Hall or the Performing Arts Building.

The International student meeting is on a Monday first break at 11.25am in the International Staffroom - F Block.

The purpose of the short meeting is to check in with how your studies, homestay and school life are going. At the meeting you can ask questions and share your thoughts and ideas. You will also be provided with updates on issues relevant to your studies, school events and upcoming items of interest.

9. What to do when

9.1. Late for school or class

Students who arrive late to school are required to attend administration student reception to report their arrival and reason for being late. Students will be provided with a printed late pass to be handed to their teacher. If returning to school, students must report to administration student reception to record their presence before returning to class. Students will be issued with a returning to class pass to be handed to their teacher.

9.2. Leaving school during the day

A leave request from administration is required for students who need to leave the school during the school day. Parents and carers are required to phone in their leave request which includes a reason, time of departure and time of return (if applicable) before school commences at 8.50 am. The leave request allows the students to leave the classroom to meet their parents and carers in administration where they will be signed out and issued with a leave pass. Administration staff are not able to personally deliver messages throughout the day unless a critical emergency, and rely on the school's paging system to advise students during breaks if they are required to come to administration. Only persons registered on a student's account as a contact are able to collect a student from school.

9.3. Feeling sick or unwell

Students who are feeling sick or unwell are required to inform a teacher during class time and will be issued with a note to go to the sick bay in Administration. At break time students are required to go directly to the sick bay in Administration where a staff member will phone home if required.

9.4. Wanting to change subjects

All Year 7 and 8 students are rotated through the elective subjects on offer at Yeppoon State High School and therefore there are no subject changes. Students in Year 9 and 10 can select two elective subjects with an additional two backup elective subjects should the first two preferences not be available. There are no subject changes in Year 9 and 10. Subject changes are limited in Year 11 and 12 due to the nature of the Queensland Certificate of Education rule requirements. Once a student commences Unit 3 of a course, they are not able to change subjects. This usually starts in Year 11 Term 4 for most courses.

9.5. Changing address or contact details

International students are to inform the International Homestay Coordinator of any change of address or contact details.

9.6. Wanting to see a Guidance Officer

International students are to inform the International Homestay or Student Coordinator if they require a meeting to be arranged with the school Guidance Officer.

9.7. Lost property

Lost property can be found at the BOD hall or administration student reception. Please ensure your child's clothing and personal items are labelled so that in the event of an item being lost, we can endeavour to return the item to your child. Students should not bring valuable personal items to school.

9.8. Toilet access during class time

Students are required to inform their teacher during class time if needing to go to the toilet.

10. Accommodation and welfare

Care arrangements

While studying you must live with:

- a parent, legal custodian or Department of Home Affairs (DHA) approved guardian; or
- an approved homestay provider, if you are enrolled in high school, even if you turn 18 before completing your course.

You must not change these arrangements unless we give you written approval.

You must report any serious or urgent threat to your welfare to us immediately.

If you live with a Department of Homes Affairs approved guardian to provide for your accommodation and welfare, we will communicate with that guardian on all matters to do with your enrolment and schooling (including welfare matters) as if the guardian is your parent. You can read more about EQI's Welfare and accommodation in the following documents:

- Standard terms and conditions
- Accommodation and welfare

11. Living with a homestay family

Your homestay family plays an important part in your time in Australia. They have been carefully selected and will be eager to welcome you into their home. It may take some time for both yourself and your homestay family to settle in, so please take the time to develop this relationship as it will play a very important part in your happiness and success.

It is important to establish clear expectations from the beginning. If you are unsure about how things are done or what to do, make sure you ask. Your homestay family is there to give you the opportunity to learn about Australian culture and assist you in any way that they can.

Following are some suggestions on what to ask your homestay family.

- What would you like me to call you?
- What do you expect me to do daily?
- Where do I put my clothes that need washing?
- Can I use the washing machine or iron at any time?
- Can I help myself to food and drink at any time?
- Can I move my bedroom furniture around if I wish?
- Is there a special getting up time on weekends?
- Is there a bedtime?
- Can I invite friends around?
- What are the rules for using the telephone?
- What are the rules for using the internet?
- What time am I expected home on the weekends?
- Can I use household appliances when I wish?
- When and how loud can I play music?
- What are the general procedures in the household?

The way of life in Australia may be different from how you live in your country. Expectations and the degree of independence may differ and your homestay family will try to understand these differences. You also need to try and understand the differences so that you all have a good homestay experience. If you feel you are being asked to do too much or that rules are unreasonable in your homestay, talk to the International Student Coordinator, who will discuss your concerns with the family.

When living in a homestay you must:

- respect members of the family, their property and the home environment;
- participate actively as a member of the household;
- take responsibility for your own behaviour;
- comply with the household rules;
- comply with the homestay provider's decisions about your actions and welfare, including outings and curfews;
- have a mobile telephone and carry it on your person when traveling; and
- keep the homestay provider informed of your whereabouts, and remain contactable by them, at all times.

If you fail to meet these standards, we may consider your conduct to be unsatisfactory behaviour and may cancel or suspend your enrolment, or we may withdraw approval of your welfare arrangements. This may affect your student visa.

If you want to live with a different homestay provider, you should talk to the Homestay Coordinator and the school Guidance Officer. We will not approve new homestay arrangements within the first four weeks of your stay unless there are exceptional circumstances.

If we are required to move you to a different homestay, we will generally give you at least two weeks' written notice. In exceptional circumstances (for example, if we are concerned about your safety), we may move you immediately.

If your homestay provider is temporarily unable to provide homestay for you, we will arrange for you to be temporarily placed with another homestay provider.

Curfews

You are required to comply with curfew times set by EQI while living in your homestay.

12. Culture shock

Culture shock refers to the emotional and psychological reactions to an unfamiliar culture and environment.

For Overseas students, culture shock is often uncomfortable and disorienting. Although culture shock can be positive in some ways, it's important for students to understand what culture shock is, what causes it, and how to manage its effects.

Some of the signs of culture shock include:

- feeling isolated
- increasing frustration with your host country, the school and host family
- irregular sleep patterns
- spending a lot of time alone in your room
- you are easily upset and can't concentrate at school.

Culture shock can be described as consisting of at least one of four distinct phases: honeymoon, negotiation, adjustment and adaptation.

1. Honeymoon phase

The first stage of culture shock is usually positive. During the honeymoon phase the differences between the old and new culture are seen in a romantic light. For example, in moving to Australia to study, you might love the new food, the pace of life, and the locals' habits. During the first few weeks most students are fascinated by the new culture.

2. Frustration/ Distress phase

After some time (usually around three months, depending on the individual), differences between the old and new culture become apparent and you may feel uneasy. Excitement may eventually give way to unpleasant feelings of frustration as a person continues to experience unfavorable events that may feel strange. Language barriers, traffic safety and food differences may heighten the sense of disconnection from the surroundings.

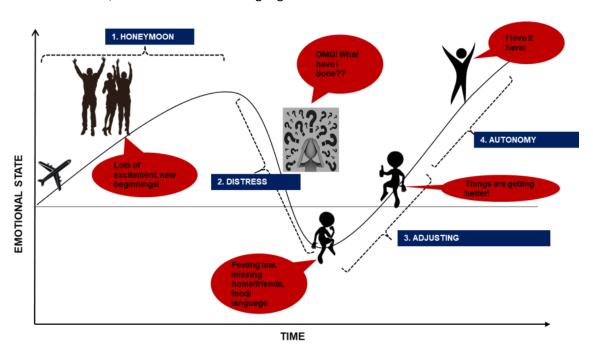
During this phase students adjusting to a new culture may feel lonely and homesick because they are not yet used to the new environment and new people they are meeting.

3. Adjusting phase

After some time (usually 6 to 12 months), a person grows accustomed to the new culture and develops routines. During this phase a person knows what to expect in most situations and the host country no longer feels very new. During this phase people develop problem-solving skills for dealing with the culture and begins to accept the culture's ways with a positive attitude. The culture begins to make sense, and negative reactions and responses to the culture are reduced.

4. Acceptance/ Autonomy phase

Individuals in the acceptance phase are able to participate fully and comfortably in the host culture. Mastery does not mean total conversion; people often keep many traits from their earlier culture, such as accents and languages.



If you think you are feeling culture shock, here are some things that you can do:

- Be patient with yourself as culture shock is a normal reaction to a changed environment.
- Talk about how you are feeling with your host family, friends or a member of the international team.
- Keep in contact with your loved ones back home.
- Socialise and make new friends.

It is important to remember the following:

• Culture shock is a perfectly normal part of the study abroad experience.

- It is important to remember that it will pass.
- Use the experience as an important learning opportunity, helping you to become
 versatile and adaptable to change. It will equip you with valuable life skills that are
 some of the greatest benefits of studying abroad.
- Step outside of your comfort zone, make new friends, and take full advantage of the once-in-a-lifetime experiences while you can.
- Once your study abroad experience is over, your family and friends will be ready and waiting to hear all about your adventures.

The international team are here to support you so that you meet your academic goals and have a wonderful study and homestay experience while at Yeppoon State High School.

13. Contact details

You must let your school know your residential address in Australia within seven days of arriving in Australia. You must also tell the school of any changes of residential address within seven days. Failure to do this may affect your student visa.

We also need your current telephone number and email contact details, as well as the contact details of your parent/s/legal custodians and emergency contact person/s. Any changes need to be given to us within seven days.

14. EQI Standard Terms and Conditions

Before you arrived in Australia you were provided with a copy of the <u>EQI Standard Terms</u> <u>and Conditions</u>. The Standard Terms and Condition outline EQI policies that relate your responsibilities and rights and EQI's responsibilities and actions required to be taken during your course of study in Queensland.

If you have not read the Standard Terms and Conditions please do so. The Standard Terms and Conditions are available in the following languages:

- Simplified Chinese
- <u>German</u>
- <u>Italian</u>
- Japanese
- Vietnamese

15. Visa Conditions

Attendance

Yeppoon State High School's attendance policy aims to ensure students are actively engaged in school and attend every day to ensure optimal individual outcomes and student engagement. We have high expectations of student attendance. Once you have enrolled at Yeppoon State High School it is your responsibility to ensure that you are at school every day and that you arrive on time, ready to start class at 8.55am.

You are expected to maintain 100% attendance unless you are sick. You should always tell the school if you cannot attend for all or part of the day.

In the event that you are going to be absent from school ask your homestay parent to notify the school on the day of the absence via the absentee line 07 4925 1307 or email studentabsences@yeppoonshs.eq.edu.au stating your name and class, the name of the person reporting the absence, the reason for the absence and the expected return date.

The school will record your attendance or absence every day. All absences are recorded on your school report. Electronic rolls will be marked every period. An SMS message will be sent to your homestay parents/carers of an unexplained full day absence.

It is a condition of your Sub-class 500 (schools) visa that you maintain satisfactory attendance during your period of study. Commonwealth law requires EQI to be proactive in notifying and counselling Overseas students who are at risk of failing to meet attendance requirements. EQI is required by law to report Overseas students who have breached attendance requirements.

Table 1 – Absence codes for full or part day absence

Type of Absence	Code	Explanatory notes
Entire day	А	Student was absent entire day.
Early (No Penalty)	E	Student left early, but within the final two hours of scheduled schooling. This will not count as an afternoon/half day absence. If the student left earlier than two hours prior to the end of the scheduled school day, this will count as an afternoon/half day absence (see "P" code).
Late (No Penalty)	L	Student arrived late, but within two hours of scheduled schooling. This will not count as a morning/half day absence. If the student arrived after the first two hours of the scheduled school day, this will count as a morning/half day absence (see "M" code).
Morning	М	Student was absent for the morning. This will count as a half day absence.
Afternoon	Р	Student was absent for the afternoon. This will count as a half day absence.

At risk of failing to meet attendance requirements

In the <u>EQI Standard Terms and Conditions</u> you are considered to be at risk of failing to meet attendance requirements if:

you are absent for five consecutive days or more;

- your attendance falls to 90% of your course contact hours in any <u>school term</u>; or
- if the school has concerns about your attendance record.

Your International Student Coordinator will require you to meet with them about your attendance record and provide evidence explaining your absences (such as medical certificates) if they are concerned.

If your attendance falls to 85% of your course contact hours in any term, we will give you and your parents/legal custodians and your Department of Home Affairs approved guardian (DHA approved guardian) a written warning.

Unsatisfactory attendance

If you do not attend at least 80% of your course contact hours, EQI will notify you in writing of their intention to report you to authorities for not achieving satisfactory attendance. EQI may exercise discretion not to report you if:

- you provide evidence of compassionate or compelling circumstances explaining your absences;
- EQI are satisfied that, in all the circumstances, it is reasonable not to report you; and
- your attendance record is at least 70% (if your attendance falls below 70%, EQI is required to report you).

If you receive a notice of EQI's intention to report you to authorities, you have the rights set out under the Appeals Policy section of the <u>EQI Standard Terms and Conditions</u>.

You can read in more detail about your attendance requirements at:

- EQI Standard Terms and Conditions
- EQI Attendance Subclass 500 (schools) visa procedure

Course progress

You must maintain satisfactory course progress for each study period as required by us and outlined in the <u>Entry and course requirement standards</u>. Maintaining satisfactory course progress is a condition of your student visa. If your course progress is not satisfactory, EQI report it to authorities and your student visa may be cancelled.

At Yeppoon State High School we provide written reports to you and your parents or legal custodians every semester as per the P-12 curriculum assessment and reporting framework available on the Queensland Department of Education website.

You must complete your course within the time set out in the Confirmation of Enrolment that EQI sent you.

EQI may extend the time to complete your course only if:

- there are compassionate or compelling circumstances;
- your course load is reduced because you are having difficulty making satisfactory course progress; or
- a deferral or suspension of study is approved (see the <u>Deferral, Suspension and Cancellation Policy</u> section of the <u>EQI Standard Terms and Conditions</u>.

Where there is an adjustment to course length you must contact the Department of Home Affairs to seek advice about any potential impacts on your visa, including the need to obtain a new visa.

Unsatisfactory course progress

Yeppoon State High School will monitor your workload and your results to ensure you complete the course on time. We will also assist you if you are having difficulties. If you are at risk of not meeting course progress requirements, we will implement suitable intervention strategies with enough time for you to achieve satisfactory course progress.

Formal intervention

If you are not making satisfactory course progress, the principal will give you and your parents or legal custodians a written warning. You will be required to meet with the principal to develop a plan to improve your performance.

If your next study period report indicates continuing unsatisfactory course progress, EQI will notify you in writing of our intention to report you to authorities for breaching the requirement of your visa to achieve satisfactory course progress.

EQI may notify you earlier if, in their opinion, you will not be capable of meeting the course requirements. If you receive a notice of EQI's intention to report you to authorities, you have the rights set out under the **Appeals Policy** section of EQI Standard Terms and Conditions

You can read in more detail about your attendance requirements at:

- EQI Standard Terms and Conditions
- Course progress Subclass 500 (schools visa procedure)

Student Code of Conduct

Yeppoon State High School is committed to providing a safe, respectful and disciplined learning environment for students and staff, where students have opportunities to engage in quality learning experiences and acquire support of their lifelong wellbeing. Our school mantra "together we succeed' is achieved through our commitment to our core values – STARS – Spirit, Teamwork, Achievement, Respect and Safety.

The Yeppoon State High School Student Code of Conduct is available on the school website https://yeppoonshs.eq.edu.au/our-school/rules-and-policies. It is designed to facilitate high standards of behaviour so that the learning and teaching in our school can be effective and students can participate positively within our school community. The Student Code of Conduct outlines the school's processes for facilitating positive behaviour and responding to inappropriate and unacceptable behaviours.

EQI Standard Terms and Conditions state that at school you must:

- participate actively at school;
- take responsibility for your own behaviour and learning;
- respect other members of the school community and the school environment and property;
- cooperate with staff and others in authority; and

• comply with Yeppoon State High School rules – student code of conduct and school policy and procedures which can be found on the school website www.yeppoonshs.eq.edu.au/our-school/rules-and-policies

At all times you must

- comply with Australian laws and with the conditions of your student visa;
- not drink alcohol, smoke, misuse prescription medication or use illegal drugs;
- not do anything that endangers your safety or the safety of other people; and
- not do anything that may bring your school or the International Student Program into disrepute.

If your behaviour is unsatisfactory, EQI may cancel or suspend your enrolment. This may affect your student visa.

16. English as a Second Language or Dialect (EAL/D)

International students are to inform the International Homestay or Student Coordinator if they require support with English as a second language.

Additional study support programs

Our school has the following study programs to support you in your studies:



Day	Subject/Faculty	Time	Location					
Monday	Senior Business	AM break	B4					
	Science	8am – 8:45am	F13					
	ICT	PM break	B9					
Tuesday	Maths	AM break	B07					
	SCS	PM Break	G101					
	7 – 10 History + Senior Histories	8:00am – 8:45am	G103					
	ICT	PM break	B9					
	Japanese	3:15pm – 4:15pm	F14					
	Junior and Senior	3:10pm – 4pm	B04					
Wednesday	Business							
	Year 12 PE	3:10pm - 4pm (when	ISC					
		requested)						
	Modern History	8:00am – 8:45am	G103					
	Maths	8am – 8:45am	C19					
Thursday	Senior ICT	8am - 8:45am	R02					
	Digital Technologies	AM break	B9					
Friday	HPE	AM break	ISC					
	Technologies	On request	D/E/H/T Block					
	English	On request	C block					
	Performing Arts	On request	M block					
	Visual Arts	On request	J block					

17. Academic policy

Yeppoon State High School polices can be found on the school website - www.yeppoonshs.eq.edu.au/our-school/rules-and-policies

18. Legal services

There are a variety of legal services in the community around our school. If you need to access legal services please see the International Student Coordinator.

<u>Legal Aid Queensland</u> can help with free advice about most personal legal problems including civil law problems such as consumer issues. You can contact Legal Aid Queensland at www.legalaid.qld.gov.au or call 1300 651 188 Monday to Friday 8:30am to 5:00pm.

For legal advice you can also contact a private solicitor or a Community Legal Centre.

If you are unsure about your immigration rights and responsibilities, you can contact the <u>Refugee and Immigration Legal Service</u> (RAILS) for advice and assistance relating to immigration matters.

19. Emergency and health services

If you have a medical emergency or need assistance with a medical matter you can call **1800 QSTUDY** (1800 778 839). You can also call your Overseas Student Health Cover (OSHC) provider.

Overseas student Health Cover (OSHC)

OSHC is insurance to assist Overseas students meet the costs of (Public) medical and hospital care that they may need while in Australia. OSHC will also pay limited benefits for pharmaceuticals and ambulance services.

Details and costs of policies, including what an OSHC policy will and won't cover, and any waiting periods that may apply to certain treatment types, can be obtained by contacting each insurer directly.

OSHC is considered adequate health insurance, however, if you find your OSHC policy does not cover you for everything you want, you can take out additional private health/travel insurance.

Your OSHC provider can help you with a range of medical advice. You **should** check with your OSHC provider website as the services and support provided can vary from provider to provider.

Common advice and support OSHC providers may provide include:

- medical assistance
- · referral to a doctor for medical treatment
- getting access to an interpreting service
- counselling services
- referral to a legal service
- family and friends messaging services in the event of an emergency
- personal safety

OSHC providers in Australia include:

Australian Health Management (ahm) Allianz BUPA Australia

Medibank Private

NIB Health Funds Limited

www.ahmoshc.com.au www.allianzassistancehealth.com.au www.bupa.com.au/healthinsurance/oshc www.medibank.com.au/overseashealth-insurance/oshc www.nib.com.au/overseas-students

20. Medical matters

Health information

To help us support you, we need you to tell us everything we might need to know about your physical and mental health, including your medical history, conditions and allergies, and all medications you use so we can organise anything you might need and (if you are living with a homestay provider) approve and monitor your support and general welfare arrangements as required by your student visa. This applies before you arrive in Australia and during your stay.

Visiting a doctor

If you need to visit a doctor ask your homestay family to help you make the arrangements.

Medication

If you need to take medication while at school, the medication needs to have a pharmacy label and be handed in to administration. Your homestay family will need to complete a consent to administer medical form. You will need to come to the office at the time the medication is required.

21. Medical treatment

If you need medical or other health care (other than routine care for minor illness or injury), we will use our best endeavours to contact your parents, legal custodians and homestay provider as soon as reasonably possible.

We may, as we think appropriate and in your best interests:

- provide or administer over-the-counter or prescribed medications; and
- administer first aid.

If we think you need treatment from a health care professional, we may authorise any medical and other professional treatment that we believe to be in your best interests. This includes hospital transfers, emergency procedures, and administering drugs and medications. To do this, we may sign consents to medical and other health procedures on your behalf.

You must reimburse us for all costs associated with medical or other treatment that we authorise for you.

For further information please the <u>EQI Standard Terms and Conditions</u>

22. Fees

Tuition

Tuition fees for EQI (CRICOS Provider Code: 00608A) cover:

- all curriculum schooling and teaching costs
- curriculum-related excursions

Non-tuition fees

Some non-tuition fees may also apply for items such as school uniforms and non-curriculum activities. Please check with your International Student Coordinator.

Overseas student Health Cover (OHSHC)

OSHC fees± are determined by the OSHC provider and are subject to change. For further information on OSHC, please refer to your OSHC provider.

More information regarding fees can be found at the following link:

Fees

23. Transfer policy

You may apply to transfer between Queensland Government schools, a non-government school or another institution registered under Australian law to provide education to overseas students.

Additional tuition, homestay or other non-tuition fees may apply for the new school, depending on the school and course chosen.

Before applying for a transfer, you should talk to your International Student Coordinator and school guidance officer and consider any relevant enrolment deadlines at other schools or institutions.

For more detailed information please see the following documents.

- Entry and course requirements
- Standard Terms and conditions

24. Complaints

Before you lodge a customer complaint with the department, you are encouraged to contact your school to try to resolve your issue. If you have an issue with your course, your living arrangements or your welfare, you should discuss this with your International Student Coordinator.

If you have an issue relating to your International Student Coordinator or a decision they have made, you should discuss this with your school Principal. You can bring a support person to help you at any meeting.

Customer complaints are managed in accordance with the Department of Education's Customer <u>Complaints Management Framework</u> and the <u>Standard Terms and Conditions</u> you were provided with prior to commencing your course.

You can make a formal complaint if you are dissatisfied about the service or action of a school, the department, its staff, or education agents with which EQI has arrangements to deliver your course-related service. EQI does not charge a fee for accessing the complaints process.

You can ask for help writing your complaint (for example, from your parents, your homestay provider or a lawyer) and can bring a support person to help you at any meetings we have to discuss your complaint.

More detailed information can be found in the links provided above.

25. Appeals

You can appeal a decision EQI makes (Internal Appeal):

- to report you to authorities (see the <u>Attendance Policy</u> and <u>Course Progress Policy</u>)
- not to defer or suspend your enrolment, as requested by you (see the <u>Deferral</u>, <u>Suspension and Cancellation Policy</u>);
- to suspend or cancel your enrolment, as initiated by us (see the <u>Deferral, Suspension</u> and <u>Cancellation Policy</u>);
- to refuse your request for a transfer (see the <u>Transfer Policy</u>); or
- as a result of your complaint to us (see the Complaints Policy).

EQI does not charge a fee for using the appeals process.

External appeal

If you are not satisfied with the decision, you can lodge a complaint (External Appeal) with the Queensland Ombudsman by email to ombudsman.qld.gov.au or by post to Queensland Ombudsman, GPO Box 3314, and Brisbane Qld 4001 within 10 working days of receiving our decision.

EQI will comply with any decision the Ombudsman makes.

26. Travel and activities

26.1. Routine activities for homestay students

While living in homestay you must discuss routine activities with your homestay provider and comply with homestay provider decisions. Routine activities includes travel to and from school or off-site school activities, everyday travel with the homestay provider, and normal domestic activities such as shopping, entertainment, sports, visiting friends and health care consultations. It does not include overnight stays away from your homestay address.

26.2. Non-routine activities for homestay students

<u>You must obtain our permission for all non-routine activities</u>. This includes overnight travel away from your homestay provider's residence (with or without your homestay provider), activities where the Department of Education, trading as Education Queensland sports, leisure

and recreation provider requests parental consent or activities that require supervision other than your homestay provider.

To request permission to participate in non-routine activities, please complete the <u>Travel and activities request form</u> (link below) and submit it to your International Student and/or Homestay Coordinator.

In assessing your request, will consideration will be given to all relevant circumstances including the nature of the activity, the arrangements for supervision, your welfare and your age and maturity. We may also consider the views of your parents, legal custodians and homestay provider but we will not necessarily grant permission even if they consent.

Related documents

- Non-routine travel and activities for homestay students
- EQI sports leisure and recreation provider procedure
- Travel and activities request form

26.3. No high-risk activities

You must not undertake high-risk activities, even if you have the permission of your parents, legal custodians or homestay provider, unless the activities are approved by EQI.

"High-risk activities" means any activity which inherently poses an increased risk of harm, illness or injury. Examples of high-risk activities are extreme sports, water activities and recreational activities with dangerous elements.

27. Refund policy

Your rights

If you do not complete your course, you may apply for a refund of some fees already paid by you (in certain circumstances). Some tuition and non-tuition fees charged by EQI are not refundable.

EQI will also pay any other refunds required by Australian law. If you demonstrate compassionate or compelling circumstances, EQI may agree to refund other unspent fees at their discretion.

Refund requests for OSHC fees must be made to your Overseas student Health Insurance (OSHC) provider.

The right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the *Australian Consumer Law* if the *Australian Consumer Law* applies.

More detail regarding refunds can be accessed at:

- Standard Terms and Conditions
- Refund request form

28. School policy and procedures

Yeppoon State High School polices can be found on the school website -

www.yeppoonshs.eq.edu.au/our-school/rules-and-policies

28.1. Anti-bullying policy

Please refer to the school's Student Code of Conduct - <u>Student Code of Conduct (PDF, 3.3MB)</u>,

28.2. Bring your own device

In most cases your host family will provide you with internet access; however, they are not expected to provide you with your own computer. You may have to share the home computer with other members of the family. We recommend that you bring your own laptop so it is available for use at all times.

Yeppoon State High School provides a Bring Your Own Device (BYOx) Program to engage student's in digital learning. The BYOx program is not compulsory for connection to the school's network and software licensing. Students are able to access all their textbooks electronically online. Once students have signed up for the BYOx program the International staff will assist the students to onboard their devices to the school network.

It is recommended that students in Years 7-8 have access to an iPad as their device. Students in Years 9-12 may choose an iPad or Laptop taking into consideration their subject choices and ICT needs. For more information please refer to the school website www.yeppoonshs.eq.edu.au/curriculum/bring-your-own-device

28.3. Use of mobile phones

Our school mobile policy is "off and away". This means that you are **not** allowed to use your phone during school hours.

28.4. Uniform requirements and tuckshop

Yeppoon State High School is a Parents and Citizens' Association endorsed full-uniform school. The school is committed to building a proud reputation and the uniform is regarded by the school community as being important in encouraging a sense of self-esteem, belonging and self-discipline in our students. Students must be wearing the complete day or formal uniform in accordance with school routine and dress code.

The uniform has been designed in consultation with the Yeppoon State High School Parents and Citizens' Association. The uniform shop is open from 7.30 am to 9.00 am each weekday and is located near the school tuckshop. The Uniform shop is also available from 9.00 am to 2.00 pm each weekday by appointment only. Appointments can be made by phoning 4925 1316. Start of year uniform shop open times are published on the Yeppoon Parents and Citizens' Association and Yeppoon State High School Facebook page in early January. The uniform shop uses an online Flexischools ordering system. Please refer to the school website for uniform prices and information on Flexischools www.yeppoonshs.eq.edu.au/facilities/uniform-shop

Uniform prices

Sports shorts (boys and girls) - \$35 Girls skirt - \$37.50

White shirt (boys and girls) - \$42 Polo shirt (boys and girls) - \$37.50

<u>Jacket</u> – You can purchase a school jacket from our uniform shop for \$60.

<u>Long pants</u> – You can purchase school pants from our uniform shop for \$40. Most of our students wear school shorts or school skirt, even in winter.



DAY UNIFOR		DOTTOM	SOCKS	CHOSS											
Can be worn by all year levels	ТОР	воттом	SOCKS	SHOES											
every day	SHIRT: YSHS polo shirt or YSHS white button up shirt. JACKET: YSHS blue stripe zip-up jacket	SHORTS: YSHS black school shorts SKIRT: YSHS black school skirt TRACK PANTS: YSHS black track pants		Fully compliant plain black footwear (upper & lower)											
FORMAL UN	IFORM														
all year levels	SHIRT: YSHS white button up shirt.	SKIRT: YSHS black school skirt. *Black opaque stockings.	Plain white or plain black ankle and short socks	As above.											
every day and when	TIE: YSHS school tie.	PANTS: Black dress trousers	(known as "crew" and "quarter crew".)												
representing the school.	BLAZER: YSHS school blazer	BELT: Plain black belt with plain buckle.													
HATS	sport or participating in outdo	As part of the Department of Education's Sun Safe Policy, students must have a hat on while playing sport or participating in outdoor activities including excursions. The reversible wide brimmed school hat is available through the Uniform Shop. The wearing of sun-screen is highly recommended and is available at all HPE classes.													
JEWELLERY		plastic) are permitted. YSHS is a vidents will be asked to remove ell over.	•												
MAKE-UP	Students may wear light foun	dation only. Students with exce	ssive make-up will be a	sked to remove it.											

HAIR

Hair must be neat, clean, tidy and well-maintained. Long hair must be tied back in practical subjects as this is a safety requirement. Hair nets will be provided to students.

<u>School Shoes</u> – Must be all black with no second colour on them. White stripes, white ticks and white soles are not acceptable on the school shoe. All black shoes below are acceptable. BLACK DOC MARTINS AND BASKETBALL BLACK SHOES ARE <u>NOT ACCEPTABLE</u> FOOTWEAR.



Yeppoon State High School complies with the <u>Smart Choices – Healthy Food and Drink Supply Strategy for Queensland Schools.</u> The tuckshop is open 8.30 am to 2.00 pm every weekday and uses an online Flexischools ordering system. All profits from the canteen are used by the Yeppoon State High School Parents and Citizens' Association to provide additional teaching aids and equipment for the school.

29. Banking

To open and operate bank account the following information is offered as a guideline as practice may vary from bank to bank.

If you are experiencing difficulties please see the International Student or Homestay Coordinator

- To open an Australian bank account you will need to present your passport and possibly additional information.
- The majority of banks and building societies have internet banking, telephone banking, Automatic Teller Machines (ATM's) and branch access.

Some banks are now offering an app that you download to your smartphone to do your banking.

- Once your account is opened you will receive in the mail a card and a pin code Personal Identification Number code (PIN Code). You should **NEVER** disclose your PIN code to anyone.
- For your parents to transfer funds into your account you will need to provide them
 with the local branch identification number, your account number, bank contact
 details and swift code. Check with your bank as to their process and requirements).
- Credit cards such as Visa, MasterCard and American Express are widely accepted across Australia.
- Check with your bank as to opening hours during the week and on weekends.
- Do not carry large sums of money at school or when out in public.

30. Transport

There is a bus service that caters for students attending Yeppoon State High School. If you are travelling to school by bus, your host family will be able to assist you with this. A fare is payable at the time of travel or you can purchase a bus pass from Youngs Bus Service and add credit when required.

Please refer to the Young's Bus Service website for transport timetables to Yeppoon State High School https://youngsbusservice.com.au/. The closest bus interchange is located at Tabone Street (500 metres from the school).

31. Driving

You must refer to the <u>Standard terms and conditions</u> and contact your International Student and/Homestay Coordinator for further advice and approvals when considering:

- · driving a vehicle
- becoming a passenger in a vehicle driven by a driver with a learner (L plate) driver's license or provisional (P plate) driver's license.

32. School sporting house groups

There are four sporting house groups at Yeppoon State High School.



33. Extra-curricular activities

There will be opportunities for you to participate in school organised extra-curricular activities including sports and music. Please consider participating in extra-curricular activities. It's a great way to make Australian friends and get to know some different teachers.

34. Australian families

In Australia there is no typical family and families differ widely from each other in many ways. This is in part due to Australia being a *multicultural* society i.e. many cultures from all over the world choose to settle in Australia.

Australian families *usually* have a mother and a father, children and pets. It is also common to find *single parent* families with either the mother or father responsible for keeping the home and caring for children.

It is expected in most Australian homes that people living in the home help with household tasks. These tasks may include helping with food preparation and cleaning up, keeping their own bedroom clean, washing and ironing their own clothes.

35. Australian teenagers

Australian parents expect to be told where their teenagers are going, who they are going with, what they will be doing and the time they will be done. Homestay parents expect the same courtesy from their Overseas student. It is extremely important that international students let their homestay parents know these things also. This will avoid a lot of worry.

It is also polite to tell homestay parents in advance if you will not be home for dinner. Most parents set a time by which their children must return home, and also usually set a time for going to sleep. Some Overseas students find this difficult because they usually stay up very late. Australians generally get up early in the mornings. Australian teenagers participate in a wide range parties, using the computer, visiting friends and shopping.

36. Mealtimes

Breakfast

You will be expected to make your own breakfast with food provided by the homestay family. In Australia, the typical breakfast can include;

- Cereal (a carbohydrate consisting of grains such as wheat, oats or corn) served with milk
- Toast (sliced bread that is heated in an electrical appliance called a toaster) with toppings such as peanut butter spread, Vegemite or cheese
- Eggs that are cooked and served with toast

Ask your homestay family what food is available for breakfast and ask them to show you how to prepare it. Let your homestay know if there are certain foods that you like or dislike so that they know what to buy when shopping. Please wake up early enough to allow yourself time to prepare a nutritious breakfast before leaving for school, and remember to clean up afterwards.

Lunch

It is most likely that you will also be required to *make and pack* your own school lunch using food provided by the homestay. In Australia, it is common for lunches to consist of sandwiches (two slices of bread with fillings such as spreads, cooked meats or salads), something sweet like biscuits or cake, a piece of fruit and a cold drink. Sometimes families give students leftover food from dinner and it can be heated up using the microwave at school. Talk to your homestay family about the choice of foods available for lunches, and if you have any problems please see the Homestay Coordinator.

Dinner

Dinner time varies depending on the age of the children living in the home and the hours the parent/s work until, but generally dinner is served anywhere between 5.30pm and 7.30pm. Food that is served for dinner varies greatly, however dinner usually consists of a kind of meat (such as chicken, fish, beef, lamb or pork), a variety of vegetables (potato, beans, peas, broccoli, carrots) and a serve of a carbohydrate (rice, pasta, potato, couscous or bread).

Food is usually served on an individual plate, rather than shared dishes in the centre of the table. People eat off their own plate. Generally, all members of the family sit to eat the meal together and talk about the day's events. It is important to participate in *table conversation* as this is an excellent chance for you to improve your conversational English and get to know your homestay family better.

Expected table manners

Do:

- Wait until everyone is seated before eating
- Eat with your mouth closed
- Make a positive comment on the meal

Don't:

- Talk with your mouth full
- Eat noisily Try not to slurp your food
- Leave the table without asking, or thanking the cook

Food customs vary greatly between cultures, so ask your homestay parent if you are unsure about what is expected at the dinner table. Eating dinner with your family should be an enjoyable experience. Remember, it is okay to ask for more food if you are still hungry.

37. Socialising with friends

Hopefully you will make many friends while you are in Australia, and want to go out with them on the weekends. Please be considerate of your host family and always ask for permission, let them know where you are and when you will be home. As a general rule, socialising should be limited to weekends, as week nights are for study and to spend with your host family. If friends ask you to stay over, discuss this with your host family. They may also allow you to have friends to stay, but remember not to inconvenience your host family by always having your friends in the house. Please ask your homestay parent before inviting friends over to your homestay.

Please remember to complete a travel form for overnight travel.

38. Expressing emotions

Australians tend to express their emotions openly and are not usually embarrassed about showing others that they are happy, sad, etc.

Many Australians find it quite acceptable to openly disagree with another person's opinion, as long as this is done in a non-aggressive and reasonable manner. In most cases, it is also considered acceptable to discuss personal problems with other people, especially friends, family and trained professionals (i.e. guidance officers in schools).

39. Communication

It is normal to feel nervous when you first meet your homestay family. You will begin to feel happier when you get to know the family better. Talking to your homestay family about any worries or questions you have when you first arrive will help you adjust to living in a new country.

If you do not speak English well, you can still communicate by using the following;

- Use Google Translate or an electronic dictionary
- Draw a picture of what you want to say
- Use hand gestures or mime
- Ask another student to interpret for you

Spend some time each day with your homestay family. You can do this by watching a TV show with them, helping with dinner preparation, asking questions about Australia or talking about your home country. Don't spend all of the time in your bedroom on the computer. It is very important to make the effort to get to know your family and build a

friendship with them. If you have difficulty communicating with your family please see the Homestay Coordinator for some advice and guidance.

40. Manners

Manners are very important in Australian culture, and parents encourage their children to say "please" and "thank you" when they ask for something. They also encourage them to apologise (say "I am sorry") when they have done something wrong, or have upset someone. When asking for something, please remember to say, "Can I please have ..." and say "thank you" when you receive it.

41. Transport to school

If you live close to school, you may walk to school or ride a bike (please remember you are required by law to wear a helmet whilst riding a bike). Before you ride a bike to school, first ask your homestay parent to show you the designated bikeway to ensure this travel is safe. If you live further away, you can catch a bus or your host parent may drive you.

42. Swimming

Before engaging in water sports (for example swimming and surfing) all international students are required to complete a water skills assessment. Please contact your International Student Coordinator to arrange a water skills assessment.

Please also see the EQI Non-routine travel and activities for homestay student's procedure

43. Surf and Beach safety

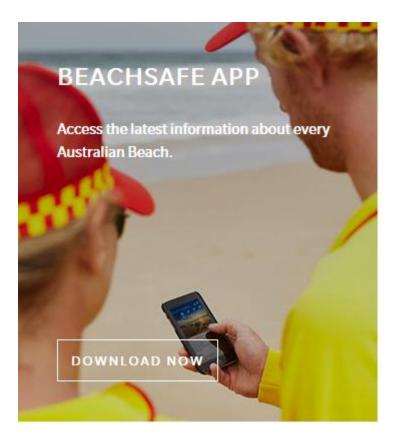
Queensland has some of the most beautiful beaches in the world. However, they can be dangerous for people who are not used to the ocean. Understanding the ocean is very important – the more you know about how waves, wind and tides affect conditions in the water, the better able you are to keep yourself safe.

Surf Life Saving Australia's 10 Surf Safety Hints

- 1. Always swim or surf at places patrolled by surf lifesavers or lifeguards.
- 2. Swim between the red and yellow flags. They mark the safest area to swim.
- 3. Always swim under supervision or with a friend.
- 4. Read and obey the signs.
- 5. Don't swim directly after a meal.
- 6. Don't swim under the influence of drugs or alcohol.
- 7. If you are unsure of surf conditions, ask a lifesaver or lifeguard.
- 8. Never run and dive into the water. Even if you have checked before, conditions can change.
- 9. If you get into trouble in the water, don't panic. Raise you arm for help, float and wait for assistance.
- 10. Float with a current or undertow. Stay calm. Don't try to swim against it. Signal for help and wait for assistance.

Useful links

- Queensland Surf Lifesaving
- https://beachsafe.org.au/ at this link you can download their Beach Safe app.



Sun safe

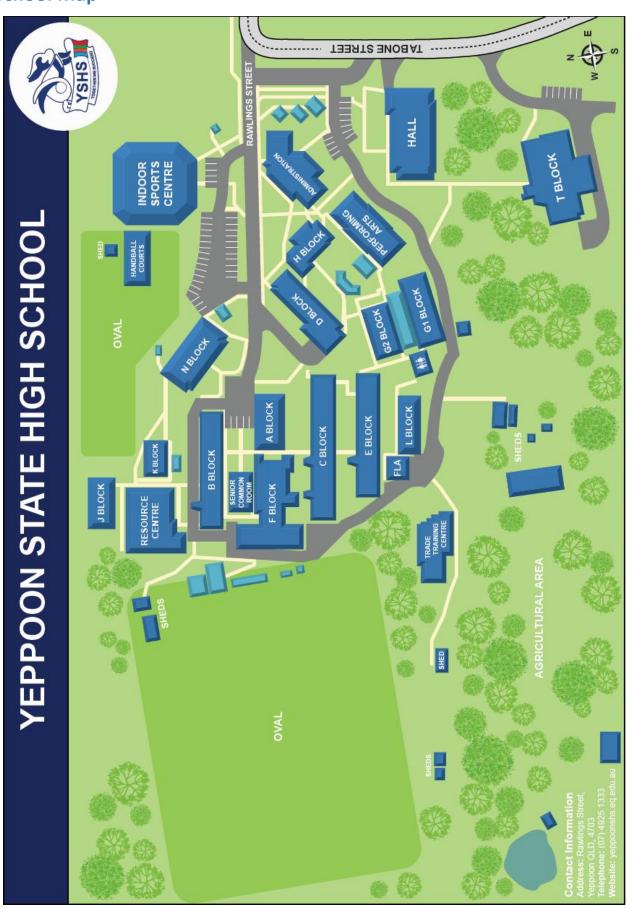
Most of the sun's dangerous UV radiation (as much as 70%) occurs in the middle of the day, so if you are heading outside then you need to take particular care to seek shade, cover up, wear a hat and use sunscreen. Drink plenty of water in hot weather so as not to become dehydrated. Be sun safe by:

- avoid direct sun when possible
- drink plenty of water
- wear a long-sleeve shirt, wide brim hat and sunglasses
- regularly apply an SPF 30+ high protection sunscreen.

44. Road safety

Australian roads can be quite busy during peak time (mornings and afternoons are. It is important to take care when crossing roads, and always cross at intersections with traffic lights and/or pedestrian crossing zones. In Australia we drive on the left-hand side of the road and as such, you will need to look right, look left, and then look right again before crossing.

School Map



School Calendar

2024

School calendar Queensland state schools

DECEMBER 2023						23		1			F	EB	RU	AR	Υ		MARCH								APRIL									
S	М	Т	W	Т	F	s	s	М	Т	W	Т	F	S	S	М	Т	w	т	F	S	s	М	Т	W	т	F	s	S	М	Т	w	Т	F	S
31					1	2		1	2	3	4	5	6					1	2	3	31					1	2		1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13	4	5	6	7	8	9	10	3	4	5	6	7	8	9	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20	11	12	13	14	15	16	17	10	11	12	13	14	15	16	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	_	<u> </u>		18	19	20	21	22	23	24	17	18	19	20	21	22	23	21	22	23	24	25	26	27
24	25	26	27	28	29	30		29						25	26	27		29			24	25	26	27			30			30				
								_			_											_				_	_				_	_		
		Λ	۸A	Υ					J	UN	E					J	UĽ	Υ					ΑU	Gl	JST				SI	Ρī	ΈN	A B E	:R	
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	Т	F	S
			1	2	3	4	30						1		1	2	3	4	5	6					1	2	3	1	2	3	4	5	6	7
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10	8	9	10	11	12	13	14
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17	15	16	17	18	19	20	21
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24	22	23	24	25	26	27	28
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31				25	26	27	28	29	30	31	29	30					_
\vdash																																		
	()C	О	BE	R			N	O۷	EN	IBE	R		DECEMBER							JANUARY 2025							F	EB	RU	AR	Y 2	02	5
S	M	Т	W	T	F	S	S	М	T	W	Т	F	S	S	M	T	W	Т	F	S	S	M	Т	W	Т	F	S	S	М	T	W	Т	F	S
		1	2	3	4	5						1	2	1	2	3	4	5	6	7				1	2	3	4							1
6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14	5	6	7	8	9	10	11	2	3	4	5	6	7	8
13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21	12	13	14	15	16	17	18	9	10	11	12	13	14	15
20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28	19	20	21	22	23	24	25	16	17	18	19	20	21	22
27	28	29	30	31			24	25	26	27	28	29	30	29	30	31					26	27	28	29	30	31		23	24	25	26	27	28	

Public holidays

School terms School holidays

Part public holiday after 6 pm

There are 199 school days in 2024.

Semester 1, 2024 commences for teachers on 18 January and for students on 22 January 2024.

STAFF PROFESSIONAL DEVELOPMENT DAYS

Staff professional development days for teachers are 18 and 19 January, 11 and 12 April and 30 August 2024. Schools are able to decide when they undertake the required hours for professional development for the flexible days, as long as they are on the flexible days, in the school holidays or out of school hours.

PUBLIC HOLIDAYS

Queensland public holidays are set by the Industrial Relations Minister.

Public holidays for local show days are not shown due to diversity of dates across the state.

FINAL DATES FOR STUDENT ATTENDANCE

Staff professional development/student free days

15 November is the final date for Year 12 attendance for receipt of a Senior Statement. 22 November is the final date for student attendance in Years 10 and 11.

Some schools in regional, rural and remote areas will close for the summer holidays on 6 December.

The information in this calendar was correct at the time of publication but may be subject to change.

For more information and the latest version of this calendar, visit

www.education.qld.gov.au



Example Timetable

	Subject Codes	Teacher Codes	Room Number	
Day 1	Day 2	Day 3	Day 4	Day 5
Care Class	Care Class	Care Class	Care Class	Care Class
8:55-9:05	8:55-9:05	8:55-9:05	8:55-9:05	8:55-9:05
CC112H	CC112H	CC112H	CC112H	CC112H
WILLSH F15	WILLSH F15	WILLSH F15	WILLSH F15	WILLSH F15
Period 1	Period 1	Period 1	Period 1	Period 1
09:05 - 10:15	09:05 - 10:15	09:05 - 10:15	09:05 - 10:15	09:05 - 10:15
ECC112H	HST112B	ENG112C	PED112B	MQC112A
WILLSH F15	WITTS E04	LEWIJA C08	BIRKAN ISC04	KOROMI F13
Period 2	Period 2	Period 2	Period 2	Period 2
10:05 - 11:25	10:05 - 11:25	10:05 - 11:25	10:05 - 11:25	10:05 - 11:25
PED112B	MAB112A	LFL112H	HST112B	VAS112A
BIRKAN ISC04	MORLHA E12	WILLSH F15	WITTS E04	MULLED J201
AM Break	AM Break	AM Break	AM Break	AM Break
11:25 – 12:05	11:25 – 12:05	11:25 – 12:05	11:25 – 12:05	11:25 – 12:05
Period 3	Period 3	Period 3	Period 3	Period 3
12:05 - 13:15	12:05 - 13:15	12:05 - 13:15	12:05 - 13:15	12:05 - 13:15
ENG112C	MQC112A	VAS112A	MAB112A	ENG112C
LEWIJA C08	KOROMI F13	MULLED J201	MORLHA E12	LEWIJA C08
PM Break	PM Break	PM Break	PM Break	PM Break
13:15 - 13:55	13:15 - 13:55	13:15 - 13:55	13:15 - 13:55	13:15 - 13:55
Period 4	Period 4	Period 4	Period 4	Period 4
13:55 - 15:05	13:55 - 15:05	13:55 - 15:05	13:55 - 15:05	13:55 - 15:05
MAB112A	VAS112A	MQC112A	ENG112C	PED112B
MORLHA E12	MULLED J201	KOROMI F13	LEWIJA C08	BIRKAN ISC04



Department of Education Yeppoon State High School

P 07 4925 1333 principal@yeppoonshs.eq.edu.au www.yeppoonshs.eq.edu.au

Rawlings Street PO Box 296 | Yeppoon QLD 4703

CRICOs Provider Code: 00608A

Together we succeed