



BYOx FAQs

Q: What is BYOx?

A: BYOx stands for "Bring Your Own Device." BYOx is an initiative that will allow students who have suitable personal technology devices to bring them to school and use them for educational purposes to meet their learning needs under the direction of a teacher.

Q: What is considered a suitable device?

A: At Yeppoon State High School junior students in year 7–8 are required to use an iPad. Students in years 9 -12 may choose an iPad or a Laptop taking into consideration their subject choices and ICT needs. Refer to page 4 of the **BYOx YSHS Student charter** for specific details.

Q: What are the benefits of BYOx?

A: Our students are living in a world where they have immediate access to information anytime and anywhere. Many students have personally-owned devices that can be used to allow them to learn in their own style and at their own pace. With digital learning, every student can access high quality and rigorous instruction, thereby maximising their opportunity for success in school and beyond.

Specific benefits include:

- Allowance for personalised learning
- Improved student learning outcomes
- Improved collaboration
- Give student greater choice and more independence
- It creates a model for lifelong learning
- Smooth transition between home and school
- Allows 24/7/365 access
- Provides easier student access to online instructional materials
- Supplements school resources and equipment
- Normalisation of technology

Q: Why iPads for Junior and other devices/laptops for Senior?

A: iPads provide more interactive and engaging lesson opportunities, they have less moving parts which means less opportunity for breakage and they incorporate a portable, easy to use camera and video which can be used for immediate presentation of work. They can be tools for discovery, wonder and active exploration. They are also smaller and lighter for students to carry. Whilst damage is a possibility, many schools have reported that they are a robust option. Senior students also have the option of choosing an iPad or other device. A laptop would provide a Senior Student who is more focussed on academic excellence a more powerful device with a more usable keyboard for preparation of assignments.

Q: Which year levels can BYOx at Yeppoon SHS?

A: All students are welcome to bring their own device to school to supplement their educational requirements. This may be to access their textbooks online, research and prepare assignments. Agreement forms will need to be submitted to the office with \$50 payment for Year 7 and 8 only.

Q: Will I be expected to purchase a new device and do I have to purchase from a particular store e.g. Dell, HP?

A: *No, you can choose to use a device that you already own or purchase a new device but it must meet the minimum specifications required by the school. No, we will not recommend a store where you can purchase a device; however, we can provide details of providers. We do not endorse any one store.*

Q: Should we purchase a carry case/cover for the device and if so, which one should we buy?

A: *Yes, you should purchase a carry case/cover. We recommend that the carry case/cover should protect both the front and back of the device. We will not recommend a store where you can purchase a case or cover. We do not endorse any one store. For iPad specific advice see below.*

Will students use their device in every session of everyday?

A: *This is unlikely due to the practical nature of some electives (ie Home Economics and/or Performing Arts). The devices are to be used as a learning enhancement tool and as such there will be times when they are not suitable for the classroom activity.*

Q: Can my child bring a 3G enabled device without the SIM?

A: *Yes. The reason why we do not want external controlled Internet access is that by the students going through our school wireless, they are also going through Education Queensland Internet filters, helping protect our students from accessing inappropriate content.*

Q: Are we required to purchase a stylus pen?

A: *No this is not necessary, but if it enables your student to interact with their device more effectively then you may choose to purchase one.*

Q: Will my child require a username and password?

A: *Yes. It is a departmental requirement that a username and password is used to access the school network. This is provided by the school.*

Q: My child has a device at home already. Will that device be suitable for use at school?

A: *Any device that meets the minimum specifications (see page 4 of the charter) for the BYOx program is suitable for use at school. These specifications will be communicated through the school website and at a parent information session.*

Q: Where can I purchase a suitable device?

A: *Devices can be purchased from a range of retailers. You may choose to shop local, online or direct from the manufacturer. When making a purchase consider the availability of after sales service should there be any issues with your device.*

Q: What happens if a student uses a device inappropriately?

A: *The Electronic Devices Policy will outline the sanctions for inappropriate use of devices and network. Students and their parents will be required to sign agreements that these policies will be adhered to and that consequences of policy breaches are understood before network access is provided.*

Q: What about security, theft and damage to a device?

A: *Devices will be the responsibility of the student. During class time students will be able to bring their device into class, unless it is not practical to do so (ie HPE prac). Devices will need to be stored in bags at break times. Students will be educated in the proper care and appropriate use of their devices. Parents will be advised to review their insurance policies to ensure that BYOx is covered*

outside the home, and to provide a suitable protective bag/cover for the device. The school will accept no responsibility for the security or safety of the device.

Q: Do I need a warranty?

A: We strongly recommend that all devices have some form of extended warranty. While research shows that students take much better care of a device which belongs to them than a school provided device, accidents happen.

Q: What is the policy for charging personally owned devices while at school?

A: It is expected that personally owned devices are brought into school with a full charge. Students will be made aware that the school is not responsible to provide an opportunity or the necessary power to charge their device during the school day. We are working towards making a space available for charging in the future.

Q: What is the policy for printing from personally owned devices?

A: Students will be able to access printing at school.

Q: How much of the time will students be using their own device?

A: Teachers will direct students to use devices where they are the best tool for learning. This will vary between year groups and subjects studies.

Q: What training will be provided to students?

A: As part of the BYOx program students will undergo training on the Acceptable Use Policy and the changes which have been introduced in the light of BYOx will be highlighted and reinforced. Students will also receive training on; file management tips and techniques, referencing and academic honesty, health and safety when using electronic devices, cyberbullying, plus anything else which the school deems appropriate.

Q: What is “On-boarding”?

A: On-boarding is the technical term used to describe the procedure that students need to perform to get their devices operational on the school network. The cost for on-boarding at Yeppoon State High School is \$50 for Year 7 and 8 students only. Yeppoon State High School uses a system that allows safe, secure, and largely automatic on-boarding for most devices, and information about the use of this system will be provided to students when they join the BYOx program. Students will require administrative access to complete the on-boarding process. If students require any assistance with on-boarding their device, they are free to contact the school’s e-Services Department for ICT Support.

Q: What is included in the “On-boarding” fee? Are there any other costs?

A: No. There is only the \$50 on-boarding fee for Year 7 and 8 students.

- Network connection
- Adobe CC Design & Web Desktop Apps for BYOx
- ‘Hot Swap’ loan device (conditions apply)

Full payment (or appropriate payment arrangement) of the Student Resource Scheme Fees is required prior to connecting to the school network.

Q: Will the school assist me with home internet connection settings, or issues?

A: This is not part of the support offered by the school. The school’s support is limited to providing assistance with on-boarding the device to the network and curriculum related inquiries. If you require assistance for personal issues regarding your device, your home internet service provider or private computer technician should be able to assist with these enquiries.

Q: Do students need to backup the data stored on their device?

A: Backup of data is the student's responsibility. Work that is completed at school can be saved to the school's servers. However, work completed at home or stored on the device will need to be backed up in case the device encounters a problem such as a hardware failure.

Q: How will students be kept safe online?

A: Access to the Internet at school is filtered. As part of the curriculum, students are instructed on Cybersafety. At home, it is the parent/guardian's responsibility to ensure any appropriate content filters or controls are applied to internet services. The school accepts no responsibility for consequences of internet access outside the school or not within the guidelines of the acceptable use agreement.

Q: What should I consider if I am purchasing a new device?

- Specifications – minimum specifications are available on page 4 of the charter and the school website and will be outlined at the parent information session
- Life of the device – consider the length of time you require the device to service the needs of your family
- Add-ons – beware of adding unnecessary additional features as this will increase the price of the device
- Length of warranty – extending the warranty to 3-4 years is advisable
- Warranty conditions – consider what the warranty covers (read the fine print)
- Personal contents insurance – determine if this covers laptop/digital device damage away from the home (accidental damage)
- Cost of repairs – screen and keyboard are the most commonly damaged parts

Q: Who can I contact for further information?

A: Please contact the school office on 49251300 or 2123_BYOX@eq.edu.au for further information.

iPAD SPECIFIC QUESTIONS

Q: How much of the day will the iPads be used? Will the students still be using pencil and paper as well as handwriting?

A: Yes, students will still continue to use pencil and paper and to practise handwriting. The amount of time that students will spend on their iPad each day will vary from year level to year level, class to class, student to student and even day to day. The amount of time will also vary, based on how well the iPad, as a tool to support learning, benefits individual students.

Q: Will the iPads be managed at home or at school e.g. loading apps, updating the device?

A: The iPads will need to be managed at home however we can provide some technical support at school if the need arises. The list of required apps will be posted on our school website by the end of Term 4, 2017. Parents can choose to load additional apps that are not necessarily required by the school however the use of such apps that are not of educational value, will be limited at school. Also, school required apps must have priority of the iPads storage. Some subject specific apps may be deployed by the school to student iPads.

Q: When buying a used iPad, what do I need to be aware of?

A: Every iPad has a serial number and with this number, Apple track the date and place of purchase, length of any remaining warranty, and whether it has been reported as stolen. Before buying a used iPad, it may be worthwhile noting the serial number and contacting Apple Care.

Q: Is my child required to know our Apple id and password?

A: *No.*

Q: Should we purchase a case/cover for the iPad and if so, which one should we buy?

A: *Yes, a case/cover is required for your child's iPad. There are many competitively priced cases and covers on ebay or you can choose to purchase from a local store. A fully enclosed case with a clear tempered glass screen protector may be the most protective case for an iPad. We recommend that the case should protect both the front and back of the iPad. We will not recommend a store where you can purchase a case or cover. You should also consider purchasing a waterproof sleeve to put the iPad (in its case) inside e.g. wetsuit material, in case of drink spillage in your child's bag*

Q: Should we purchase a screen protector?

A: *You should consider purchasing a tempered glass screen protector to help protect the iPad glass screen from damage.*